



Driverge Canada, ULC Limited Warranty

Driverge Canada ULC warrants, to the original purchaser of this product, the repair or the replacement, at its option, of any part that fails by reason of defective material or workmanship. This warranty covers, depending on the type of usage, for either 3 years or 60 000 km (first occurrence) for personal use or 2 years or 100 000 km (first occurrence) for commercial use:

- The repair of the structural metal components of the lowered floor and bottom door extensions. These components are warranted for "rust through" damage. Surface rust is not covered.
- The cost of components designed and/or integrated by Driverge Canada ULC in the basic conversion (exhaust pipe, muffler (when applicable), fuel tank (when applicable), electrical wiring, pneumatic suspension components, etc.).
- The labour cost for the replacement of the above-mentioned parts.

The warranty for OEM components modified by Driverge Canada ULC is according to the first occurrence of the following:

- 3 years or 60 000 km after conversion for personal use
- 2 years or 100 000 km after conversion for commercial use
- A maximum of 6 years following the original vehicle in-service date or a maximum original mileage of 120 000 km

Nonetheless of the above limitations, a minimum warranty period of 1 year or 20 000 km (first occurrence) is provided following the conversion of the vehicle.

As a reference only, OEM parts modified by Driverge Canada ULC may be (but are not limited to) exhaust, air conditioning or power sliding door system components, etc.

The warranty will cover the labour cost for the replacement of these parts.

Adaptive equipment manufactured by others and installed by Driverge Canada ULC in order to meet the specific needs of a user is covered according to the terms of each equipment manufacturer's warranty.

Repairs done by Driverge Canada ULC outside the warranty period defined above are covered for 3 months or 5000 km, whichever occurs first.

Unless proper authorization has been obtained prior to the repair, all warranty repair work must be performed by an authorized Van-Action (2005) Inc dealer. **In case of emergency, and if a service from a Driverge Canada ULC dealer is not readily available, it is the owner's responsibility to contact Driverge**

Canada ULC to obtain authorization prior to doing any repair. Driverge Canada ULC reserves the right to limit the extent of those repairs. Unauthorized repairs or parts replacement by someone other than an authorized Driverge Canada ULC dealer is not covered by this warranty. Driverge Canada ULC also reserves the right to require that defective parts be returned for inspection prior to paying warranty claims.

This warranty is transferable upon the sale of the vehicle within the warranty period only if Driverge Canada ULC is notified in writing within 30 days of the date of sale and acknowledges such notification. Notification to Driverge Canada ULC shall include date of original purchase, name and address of seller, name and address of buyer, date of sale, copy of "title transfer", copy of the mechanical inspection report of the conversion, Vehicle Identification Number and odometer statement.

Driverge Canada ULC reserves the right to discontinue models or options, change specifications, materials, equipment or design at any time without notice and without incurring obligations.

This warranty is in lieu of any other warranty expressed or implied. Refer to vehicle manufacturer's warranty for coverage on original vehicle equipment.

This warranty does not cover:

- Damage caused by an accident, road hazard, misuse, lack of proper maintenance or improper maintenance, failure to follow towing, hoisting or other operating instructions and damage subsequent to the failure of stopping the vehicle and its engine following any indication of a malfunction from a warning light or else.
- Towing expenses, economic losses or expenses such as loss of vehicle use, inconvenience, storage, loss of time or revenue, replacement vehicle rental expenses, lodging, meals or other travel expenses, etc.
- Diagnostic or troubleshooting fees beyond the amount of time specified in the document titled "Labour scheduled allowance", unless specifically authorized otherwise.
- Regular maintenance fees.

This warranty is void if:

- The conversion has been maintained or repaired by someone other than an authorized Driverge Canada ULC dealer or by a person not authorized by Driverge Canada ULC to perform such maintenance or repair.
- The conversion has been modified or altered in any respect from its original state without written authorization from Driverge Canada ULC.
- The conversion has not been inspected or maintained by an authorized Driverge Canada ULC dealer according to the maintenance schedule found in the Owner's manual.

Note: The terms of the warranty for the Alternative (Propane) Fuel System, when installed by Driverge Canada ULC, are different than those described in this document and are defined in the document titled "*Alternative Fuel System warranty*".